



# Mark scheme

Question	Answer/Indicative content	Marks	Guidance
1	<p><b>Mark band 6-8. High level response.</b> Candidate has discussed how computers have changed people's work patterns and related these points to the impact it has on their well being. Candidate has used appropriate technical terminology throughout. There are no spelling errors or errors of grammar.</p> <p><b>Mark band 3-5. Medium level response.</b> Candidate has described how computers have changed people's work patterns and how computers affect workers' wellbeing but not linked the two. Candidate has used some technical terminology in the response. There may be spelling errors or grammatical errors, but they are not obtrusive.</p> <p><b>Mark band 0-2. Low level response.</b> Candidates have made some points about how computers affect work patterns or wellbeing. There will be a lack of cohesion in the response. Candidate will fail to use correct technical terms in the response. Spelling and grammatical errors affect the readability of the response.</p> <p><b>Points may include:</b></p> <ul style="list-style-type: none"> <li>• - Computers have reduced the monotony of some jobs...</li> <li>• - ...Meaning people find their work more challenging and rewarding.</li> <li>• - They allow workers to collaborate with colleagues across the world...</li> <li>• - ...Meaning people can enjoy sharing ideas.</li> <li>• - They have meant having strong ICT skills a fundamental part of many jobs...</li> <li>• - ..Which can put pressure on people to acquire / keep up to date these skills.</li> </ul>	8	<p><b>Examiner's Comments</b></p> <p>This was a QWC question where the responses are banded. To achieve high marks, candidates were required to discuss how computers have changed people's work patterns <b>and</b> relate these points to the impact it has on their well-being. Many candidates addressed the first part of the question but did not go on to relate these changes to the impact on the workers' well-being. This meant that those candidates did not achieve high marks on this question. Centres should encourage candidates to structure their response to clearly address all strands in the stem of the question.</p>

			<ul style="list-style-type: none"> <li>• - They have allowed people to work more flexibly including working from home...</li> <li>• - ...meaning they can have a better work / life balance...</li> <li>• - but can lead to them feeling isolated.</li> <li>• - ... and potentially feeling pressured into working outside of normal hours.</li> </ul>		
			<b>Total</b>	<b>8</b>	